

## Logistic demands for suppliers

### *pallet deliveries*

General logistics
Shipments are registered via Portal or in consultation with responsible person
Every delivery is accompanied by CMR/AVC and packing list
Cargo area needs to be without damage, clean, dry and free of odor
Goods are loaded according to European Union Guidelines (among others load unit rigidity)
Drivers can be addressed in Dutch, English or German
Drivers follow valid house rules

Pallets
Pallets and products need to be without damage, clean, dry and free of odor
Delivery on pallets according to EUR/EPAL standard format 120x80
EUR/EPAL-pallets in good condition will only be exchanged immediately at delivery; later collection of EUR/EPAL-pallets is not possible
Articles are not allowed to be outside pallets; products need to stay within pallet surface
All wood (pallets and in-betweens) needs to be heat treated and certified
Delivery in full pallets with one article on a pallet according to agreed stacking (without agreement and counter notice the stacking of the first delivery is the agreed stacking)
Maximum pallet height 180 cm, unless otherwise agreed in advance
Maximaal pallet weight 600 kg
Minimal two times fully wrapped / packed to transported safely
Palletlabel visible from side unloading

Master cartons and articles
Master cartons and articles need to be without damage, clean, dry and free of odor
Cartons need to be suitable for the article and stackable up to agreed height
Maximum weight 20 kg per carton
Dimensions according to agreed standard (without agreement and counter notice the dimensions used during first delivery are the agreed dimensions)
Master cartons and sales-units labeled with articlenumber, description and EAN, as well as total number of sales-units and per packing-unit
Maximum 1 article per carton